1. **I'M HAVING PROBLEMS WITH MY LAMP'S PERFORMANCE, WHAT IS WRONG?**
   - Chimney keeps cracking — make sure to let your lamp warm up for 20 minutes before turning it up to full power
   - Black spots on mantle — let your lamp warm up for 20 minutes; to remove: turn down the wick—the spots will slowly burn off
   - Only part of the mantle is glowing — the flame spreader may be too high (bottom part lit) or too low (upper part lit)
   - The wick is hard to light/flames spike — clean the top of the wick with a wick cleaner; don’t turn lamp up too high too fast
   - Lamp is not very bright — if lamp is used above 3,000’, try using a high output chimney to increase the draft

2. **WHAT TYPE OF FUEL SHOULD BE USED IN ALADDINS?**
   - Aladdin lamp oil or K-1 kerosene (clearly) are recommended for the best performance (kerosene has an odor and will smoke).
   - KleanHeat can be used if Aladdin lamp oil or kerosene is not available (caution: KleanHeat may burn hotter than kerosene).
   - Do NOT use: Ultra Pure or paraffin oil (because they are too thick to travel up large wicks) or colored/dyed oil, which can clog the wick.

3. **WHAT ELSE DO I NEED TO PURCHASE WITH MY ALADDIN LAMP?**
   - Lamps come complete with a mantle, wick, chimney, etc. as well as a detailed “Operating and Safety Instructions”; also suggested:
     - Lamp fuel (kerosene or Aladdin lamp oil) — essential for operating your lamp
     - Mantles – these are very fragile and are essential for use, so it’s good to have a couple extra on hand; last 3 months on regular use
     - Wicks – need replaced about every 6 months on regular use, so it’s good to have at least one extra
     - Chimney – chimneys will never wear out, but could break if dropped or crack if lamp is heated too quickly, so it’s good to have an extra on-hand
     - Flame Spreader – most easily lost part when changing wick; absolutely critical for use, so it doesn’t hurt to have a spare
   - Other parts/accessories:
     - Mantle Saver Heatshield – good idea to keep bugs from falling down into the chimney and breaking the mantle, plus it dilutes heat to reduce clearance
     - Shade – lamps come without a shade (unless you purchase a kit that says it includes the lamp and shade); don’t forget the shade ring or tripod
     - Wall or Hanging Bracket – offers versatility (for shelf lamps only) by allowing you to display somewhere other than just on the table or a shelf

4. **HOW DO I KNOW WHAT REPLACEMENT PARTS I NEED FOR MY ALADDIN?**
   - The main thing needed to match parts is to locate the model # of your lamp (model # is found on the wick raiser knob).
   - Some parts for older Aladdins are no longer made; check eBay or antique stores (or see the Antique Aladdin Lamp Dealers list).

5. **DO I NEED ALL OF THE PARTS (MANTLE, CHIMNEY, FLAME SPREADER, ETC.) FOR MY LAMP TO WORK?**
   - Yes!! All parts are extremely important, and the lamp cannot function properly without all of the parts in working order.

6. **DO ALADDIN LAMPS PROVIDE MORE LIGHT THAN A FLAT WICK LAMP?**
   - Yes—Aladdins use a mantle which provides the light instead of the wick. The light produced is equivalent to 6 flat wick lamps combined.

7. **IS THERE A LOT OF MAINTENANCE INVOLVED WITH ALADDIN LAMPS?**
   - There is a little more maintenance when compared to a flat wick lamp because there are several additional parts that require periodic cleaning in order to function properly (flame spreader, outer wick tube, gallery, mantle, etc.).
   - The more practice you get, the quicker and easier the maintenance tasks will be.

8. **CAN I SWITCH FROM USING A LOX-ON CHIMNEY TO A HEEL-LESS?**
   - Yes—you will need to replace the gallery and/or entire burner with a new heel-less version.

9. **DO I HAVE TO USE AN ALADDIN CHIMNEY, OR CAN I USE ONE FROM ONE OF MY OTHER OIL LAMPS?**
   - You must use an Aladdin chimney! They are specifically designed for high heat – other chimneys could crack.
   - Aladdin chimneys are also taller to create sufficient draft in order for the lamp to burn properly.

10. **WHAT IS THE "HIGH OUTPUT" CHIMNEY AND WHAT'S THE DIFFERENCE BETWEEN THAT AND A REGULAR CHIMNEY?**
    - High Output chimneys are 3” taller than regular chimneys to increase the amount of draft which in turn, creates a brighter light.
    - H.O. chimneys are required at elevations of 3,000’ and above for proper burning; at sea level, they can increase brightness up to 20%.

11. **WHAT HAS CHANGED WITH THE MAXBRITE 500 VERSION?**
    - The burner has been tightened up and closes gaps to improve air leaks, which then creates brighter light and less spiking.

12. **WILL ANY SHADE WORK ON MY ALADDIN LAMP?**
    - Using a non-Aladdin shade is NOT recommended!
    - Aladdin shades are specifically designed for high heat – other shades could crack (glass) or catch fire (parchment).

13. **HOW DO I KNOW IF MY LAMP IS AN ALADDIN?**
    - All Aladdins have the name “Aladdin” and the model # printed on the wick raiser knob (models 1-4 don’t have the number).
    - If there is no name on the knob, check on the fuel cap or flame spreader (inside the round wick) for wording.
    - If it doesn’t use a mantle, it is not an Aladdin; Aladdins commonly have taller, more slender chimneys than other types of lamps.

14. **HOW DO I CONTACT THE ALADDIN KNIGHTS?**
    - Website for the National Association of Aladdin Lamp Collectors, Inc.: http://www.aladdincollectors.org
    - Contact: President, J.W. "Bill" Courter, Phone: 270-488-2116, Email: brtknight@aol.com

15. **HOW CAN I FIND OUT HOW MUCH MY LAMP MIGHT BE WORTH?**
    - The Aladdin Collector's Manual & Price Guide gives details about how to look for original parts and gives suggestions on pricing (SKU 882116); the book Aladdin: The Magic Name in Lamps (SKU 887923) book is also a good resource for identifying lamps.